

Central Intelligence Agency



Washington, D.C. 20505

DD/A Registry  
85-4207

10 December 1985

Mr. Richard Ablon  
President  
Allied Eastern States Maintenance Corporation  
Two Pennsylvania Plaza  
New York, New York 10121

DD/A REGISTRY  
FILE: 20-4

Dear Richard:

As I have decided to retire from the Agency on 31 December 1985, I wanted to express my appreciation to Allied for the services provided to the Central Intelligence Agency (CIA) during the past year. As I mentioned during your visit, the Agency has suffered from 20 years of neglect. This was concerning to me since I strongly believe that the quality of a product will, to a large degree, depend upon the work environment in which it is produced. Before Allied arrived, the working environment within the Agency was bad!

With Allied taking over, conditions have changed immeasurably. I have been one of your toughest critics and have insisted on seeing major improvements as rapidly as possible. This was not easy for your managers since they were faced with hiring problems resulting from our restrictive security policies. Further, I believed that if we set high standards in the beginning, your people, having been indoctrinated with those standards, would know what was expected of them in the future.

From your performance award, it appears that there are many others pleased with Allied's work. The capable performance of your people here at CIA has also helped make me look good in the eyes of the Agency's employees. This is greatly appreciated and I hope that the high standards that you have established will continue long after my departure from the Agency.

Please express my appreciation to all those Allied employees involved with the Agency, and I want to wish you all a very happy holiday season and my very best to all in the coming year.

Sincerely,

/s/ Harry E. Fitzwater

Harry E. Fitzwater  
Deputy Director  
for  
Administration

DDA/HEFitzwater:rf (10 Dec 85)  
Distribution:  
Orig - Addressee  
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